

At-home testing bulk ordering protocol

How to order free HIV, chlamydia, and gonorrhea self-tests in bulk

Instructions for your agency

The Utah Department of Health and Human Services (DHHS) recently launched an at-home testing program for HIV and STIs. Thank you for helping those at risk of contracting these infections seek alternative methods for testing.

Not only can Utah residents order test kits online themselves, your agency can also help them get HIV or STI testing for free by using the bulk ordering process. Only certain high-risk populations are allowed to access this free testing which will be determined upon completion of an online survey. As testing dollars are limited and should only be utilized for those who are at the highest risk for contracting these infections, the online survey is required before anyone receives test kits. Please follow the appropriate steps for those who are interested in getting tested.

Survey link



1. Please refer the patient to www.hivandme.com/testing and guide them toward the 'Test at home' section, or they may scan the QR code on this page which directs them to take the survey.
 - a. If the patient doesn't have a smartphone, they can fill out a [paper form](#) and you can enter the results for them online through the above link.
2. Once the survey is complete and the test(s) they qualify for is available for you to review, you may then leave the website and give them the appropriate test kit along with the DHHS-prepared [HIV/STI self-testing guide handout](#).
3. The client MUST register at the link provided in the test kit. If the patient doesn't have access to the internet, you will need to assist them with registration and set up a time for them to come back to get their results.

The test kits that are available for bulk ordering are as follows:

- Chlamydia/gonorrhea urine only
- Chlamydia/gonorrhea 3-site testing (urine, anal, and oral swabs)*
- HIV only

The limitation of testing options will reduce overwhelming office staff and minimize cost associated with purchasing multiple types of test kits. For additional questions and support contact hivandme@utah.gov.

*If the patient qualifies for any swab, they should receive the second option with 3-site testing.